



## 2019 OPRA REGIONAL TRAINING SEMINAR

# THE 3 C's of HAPPY VOLUNTEERS: Comfort, Convenience, Connection

presented by Dana Litwin, CVA



*Dana Litwin is a transformational coach, strategic advisor and public speaker with a background in team building, environmental conservation and sustainability.*

Dana Litwin (CVA) is a transformational coach, strategic advisor and public speaker with a background in team building and environmental conservation. For over 15 years, she has guided organizations nationwide to produce breakthrough volunteer and community engagement programs. Dana is the President of the Association of Leaders in Volunteer Engagement ([www.volunteeralive.org](http://www.volunteeralive.org)), and is a founder and facilitator of the new National Alliance for Volunteer Engagement ([www.allianceforengagement.org](http://www.allianceforengagement.org)).

Do you want to keep and attract the best talent to your volunteer pool by understanding "The 3 C's"? This fun and interactive session offers practical, scalable solutions for any sized organization to improve volunteer engagement, recruitment and retention. This workshop includes a slide presentation of the basic concepts, evaluation exercise for your programs, as well as discussion, troubleshooting and Q&A. Suitable for all volunteer administration experience levels.

At the end of this session, participants will be able to apply the core concepts of "The 3 C's" with practical examples to build organizational capacity, increase volunteer satisfaction and build volunteers' connection to their mission.

### DATES AND LOCATIONS:



**Monday, December 2 | 9:30AM - 2:30PM**

MetroParks of Butler County  
Voice of America Park, Ronald Reagan Lodge  
7850 VOA Park Drive, West Chester, OH 45069



**Tuesday, December 3 | 9:30AM - 2:30PM**

Dublin Recreation Center  
5600 Post Road  
Dublin, OH 43017



**Wednesday, December 4 | 9:30AM - 2:30PM**

Medina County Park District  
Buffalo Creek Retreat  
8708 Hubbard Valley Road, Seville, OH 44273

### Register TODAY at [opraonline.org](http://opraonline.org)

Registration is \$60 for members/\$75 for non-members and includes a light lunch.

OPRA Group Members are eligible for a 50% discount. See website for details.

0.3 CEUs will be provided.

Space may be limited at some locations so please register early to ensure your first location choice.

Ohio Parks and Recreation Association  
1069-A West Main Street, Westerville, Ohio 43081  
[opra@opraonline.org](mailto:opra@opraonline.org) | [www.opraonline.org](http://www.opraonline.org)

**Special Thanks to MetroParks of Butler County, City of Dublin and Medina County Park District**



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## Registration Form

Cost per person is \$60\*/member or \$75/non-member.  
*A light lunch will be provided at each location.*

Please select the location that you will be attending.

**Monday, December 2, 2019**  
**9:30am - 2:30pm**

MetroParks of Butler County  
Voice of America Park, Ronald  
Reagan Lodge  
7850 VOA Park Drive  
West Chester, Ohio 45069

**Lunch Options:** (Check one)

- Turkey Croissant
- Veggie Wrap

**Tuesday, December 3, 2019**  
**9:30am - 2:30pm**

Dublin Recreation Center  
5600 Post Road  
Dublin, OH 43017

**Lunch Options:**  
(Subs: Check one)

- Turkey  Italian  Veggie

**Wednesday, December 4,**  
**2019 9:30am - 2:30pm**

Medina County Park District  
Buffalo Creek Retreat  
8708 Hubbard Valley Road  
Seville, OH 44273

**Lunch Options:**  
(Subs: Check one)

- Turkey  Italian  Veggie

*\*This workshop is eligible for a 50% discount. Enter your code below. All registrations and discounts are subject to OPRA verification.*

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**Discount Code**

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**Name**

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**Title**

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**Agency**

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**Address**

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**City, State, Zip Code**

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**Phone**

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**Email**

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**Method of Payment**

- Check/Bill Me
- Purchase Order
- Visa/MasterCard/Discover/AmEx

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Credit Card # / Purchase Order #

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Expire Date

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Signature

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Security Code