



2019 OPRA LEADERSHIP SUMMIT

November 19 & 20 | Sheraton at Capitol Square, Columbus, OH

Presented by



Gather with leaders from around Ohio for two days of leadership sessions and networking opportunities.

The 2019 OPRA Leadership Summit provides high-level, leadership focused education sessions geared towards agency directors and leaders. Participants have the opportunity to collaborate with peers from throughout the state on issues impacting parks and recreation.

Featured Presenters:



Dr. Ron McCarville
Professor, University of Waterloo
Service Quality

Great service is the goal of every leisure provider. When we do the right things we improve lives and build community. Programs and facilities may provide the basis of our delivery systems but it's our service quality that our clients remember. Dr. Ron will lay out key issues in the successful delivery of every leisure service encounter.



Tom O'Rourke
Consultant/Planner for Brandstetter Carroll, Inc.
Leading Yourself

Tom is responsible for operational recommendations of park and recreation master plans, recreation management, programming and finance recommendations for park and recreation agencies. Tom also is a Professor of Practice at Clemson University.



Tom Speaks
Principal, The Impact Group
Moving from Being an Authentic Leader to Cultivating Authenticity in Others

Tom will share how to BE PRESENT, appreciate others, positively help them question... WHY... they do what they do and assist others in finding happiness in their roles and work life.



Dr. Sean Bailey
President and CEO, The Bailey Institute for Research and Development
Building Emotional Intelligence as a Leader

Dr. Bailey specializes in process improvement, professional development and evidence-based learning design supporting agency leaders and their staff.



Rick Adler & Jonathon McCay
Rick Adler & Associates
CX & EX - Leading Transformational Experiences

Rick and Jonathon unleash individuals so they better understand their own leadership competencies. They then show them how to integrate the continually growing body of knowledge into their toolbox.



Bobbi Nance
President, Recreation Results LLC
10 Questions Leaders Should Stop Asking

Bobbi is an expert in bridging the gap between passion and proof. She partners with park and recreation agencies across North America to help them find value in their data, capitalize on trends and push innovative thinking to increase their impact in the communities where they work.

Register TODAY at opraonline.org

Registration is \$125 per person | 0.6 CEUs

Ohio Parks and Recreation Association
1069-A West Main Street, Westerville, Ohio 43081
opra@opraonline.org | www.opraonline.org



2019 OPRA LEADERSHIP SUMMIT REGISTRATION FORM November 19 - 20, 2019

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AGENDA

Tuesday, November 19

- 10:00am Service Quality
Dr. Ron McCarville, Professor, University of Waterloo, Ontario
- 11:45am Lunch on Your own
- 1:15pm Moving from Being an Authentic Leader to Cultivating Authenticity in Others
Tom Speaks, Principal of The Impact Group
- 2:45pm CX and EX – Leading Transformational Experiences
Rick Adler and Jonathon McCay, Rick Adler & Associates
- 4:15pm Ohio Legislative Update
Woody Woodward, OPRA Executive Director
- 5:30pm Legislative Reception

Wednesday, November 20

- 8:30am Leading Yourself
Tom O'Rourke, Consultant for Brandstetter Carroll Inc., Professor at Clemson University and former Executive Director of Charleston County Park and Recreation Commission
- 10:00am Building Emotional Intelligence as a Leader
Dr. Sean Bailey, CEO & President of BCG-North America Corporation
- 11:30am 10 Questions Leaders Should Stop Asking
Bobbi Nance, Founder and President, Recreation Results LLC

Presented by



HOTEL INFORMATION:

Sheraton at Capitol Square

75 East State Street | Columbus, OH 43215

Group rate of \$122* per room until October 29, 2019

or when block is full.

** or Prevailing Government Per Diem Rate*

Please select one of the two meal options:

- Regular Meal Vegan Meal

Name: _____

Title: _____

Agency: _____

Billing Address: _____

City, State, Zip Code: _____

Phone: _____

Email: _____

Method of Payment:

- Check (Make checks payable to OPRA) Bill Me Purchase Order Visa/MasterCard/Discover/American Express

Credit Card # _____ Security Code _____ Expire Date _____

Signature _____ Purchase Order # _____

Registration deadline is 11/13/2019.

No refunds for cancellations.



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