

Monday	Aquatics	Environmental Education	Facilities/ Operations	Fiscal Administration	Fitness	Inclusion	Management	Parks	Partnerships	Programming	Trends	Urban
LOCATION	ALOESWOOD	ZEBRAWOOD	ROSEWOOD	LEOPARDWOOD	INDIGO BAY	MANGROVE	ZAMBEZI	SAGEWOOD	CYPRESS	ORANGE	NILE	PORTIA/WISTERIA
8:30am-9:45am	Marketing Lifeguard Recruiting Efforts -Joe Stefanyak	Games on the Wild Side: Natural Play -Tatiana Parfenova, Tim Moloney, Steve Studenmund	Ups and Downs of Mountain Bike Trail Building -Paul Neal	Let the Reviewing Begin! Effective Grant Planning/Writing -Deb Shiverdecker	Starting a Comprehensive Wellness Program -Cara Prell	Is it Diversity or Inclusion? -Lindsay Buis, Jodi Shealy	Congrats You're a Manager, Now What? -Lisa King, Aaliyah Earvin, Nate Eppink, Heidi Hetzel-Evans, Aaron Hockman, Kevin Swanson	Bringing Nature to Suburban and Urban Parks -Arnie Biondo	Solid Legacy and a Bright Future: Public/Private Partnerships from the Perspective of a Community Foundation -Nelson Beckford, Jessica Gift	The Price Isn't Right: Pricing Programs and Services -Chris Nunes	5 Ways to Improve with Drones -Thomas Wasinski	The Simplicity of Community Action & Change -Alexandra Cummins, Margo Royer-Miller
10:00am-11:30am	Keynote: Communication - Ten Ways to Have Better Conversations – Celeste Headlee <b>Kalahari Ballroom</b>											
2:30pm-3:45pm	Lifeguarding Evolution: Understanding Lifeguarding and What's on the Horizon -Joe Stefanyak	Revealing the Unseen: Using Technology for Nature Education -Anthony Joy, Brandon Miller, Wendy Weirich	Design Thinking for Parks and Recreation Agencies -Annie Frisoli	Transforming a Community with Grant Money -Lisa King, Demetrius Falconer, Kyle Kutuchief, Daniel Rice	Trends in Fitness Roundtable -Aaliyah Earvin	Inclusion Success: Positive Behavior Support -Kristen Riggins, Eric Rueger, Taylor Singleton	A Changing Workforce: How to Recruit, Lead and Retain the Best Talent -Stefanie Jackson	Show that Field-Edge Prairies Stop Algal Blooms -John Blakeman	Landing Park: Public/Private Partnerships & Creative Financing -Michelle Johnson, Duff Milkie, Eric Wobser	Good Events Gone Bad -Melissa Hindman, Jeremy Dean, Taylor Lindsey, Julie Sergent	New Americans and Park Use -Megan Shaeffer, Theresa Mata	Neighborhood Recreation Facilities; Staff Positively Impacting Community -Lori Hoffner
4:00pm-5:15pm	Case Studies in Aquatic Emergency Care -Joe Stefanyak	WILD School Sites: Creating Habitat for Education -Jen Dennison	Capital Project Consensus Building -Andrew Chiki	Put Your Money Where Your Mission Is -Lisa Paradis	Environmental and Psychological Conditions Impact on Recreation -Leeann Lower, Thomas Aicher	Play on Player: Overcoming Disability with Play -Jill Moore	Goals in Reality -Aaliyah Earvin	What in the Blue Blaze! -Andrew Bashaw, Brent Anslinger	Public/Private Partnership in Action -Tim Rosenthal, Tim Moloney	Inclusive Day Camps: From Concept to Practice -Mary Ann Devine, Lynnette Klejka	Free Meals and Programming in the Summer -Amanda Wampler, Shannon Amos	Urban Recreation Roundtable -Bryana Ross, Lorrie Poindexter

Tuesday	Management & Leadership											
8:30am-9:45am	The Do's and Don'ts of Levy and Bond Issue Campaigns -Maria Armstrong <b>ZAMBEZI</b>	Building a Culture of Guest Service Excellence -Neelay Bhatt <b>INDIGO BAY</b>	LEADing into Change -Ryan Davis <b>CYPRESS</b>	All of Life is a Game -James Gant <b>ALOESWOOD/LEOPARDWOOD</b>	5 Leadership Principles for Managers/Supervisors -Jeff McManus <b>NILE</b>	Friday Night Lights: Understanding Teamwork at its Best -Lisa Paradis <b>SAGEWOOD/ZEBRAWOOD</b>	Leadership Past & Present -Brian Zimmerman, Steve Madewell <b>ORANGE</b>					
1:00pm-2:30pm	Leading in a Disruptive World -Becky Benná <b>ZAMBEZI</b>		Identifying Trends for an Uncertain Future -Neelay Bhatt <b>INDIGO BAY</b>			Growing Weeders in to Leaders -Jeff McManus <b>NILE</b>		Leading When Promoted from Within -Jayne Miller <b>ORANGE</b>				
2:45pm-4:15pm	Leading in a Disruptive World -Becky Benná <b>ZAMBEZI</b>		Identifying Trends for an Uncertain Future -Neelay Bhatt <b>INDIGO BAY</b>			Growing Weeders in to Leaders -Jeff McManus <b>NILE</b>		Leading When Promoted from Within -Jayne Miller <b>ORANGE</b>				

Wednesday	Customer Service	Environmental Education	Inclusion	Marketing	OPRA	Parks	Programming	Sports	Trends	Volunteer Management
LOCATION	ROSEWOOD	ZEBRAWOOD	MANGROVE	LEOPARDWOOD	PORTIA/WISTERIA	SAGEWOOD	ORANGE	INDIGO BAY	NILE	CYPRESS
8:30am-9:45am	Customer Service Boot Camp: Back to Basics -Annie Olson, Iris Pahlberg Peterson	Honeybee Programming in Parks -Jecy Weber	Designing a Splash Pad for Inclusive Play -Bill Hachmeister, Ingrid Kanics	Crisis Management, Crisis Communications and Social Media -Stephanie York	OPERS Updates	Bringing Wetlands to Your Community and Vice-Versa! -Mark Dille	Summer Camp Roundtable -Amanda Gehres	Contemporary Wellness Issues & Trends Impacting Youth Sports -Christopher Stankovich	Collaborative Opportunities with Age-Friendly Communities -Katie White, Lorrie Poindexter	The Playground Clean Up: How to Develop a Successful Volunteer Program -Betty Blockinger, Taylor Glynn
10:15am-11:30am	Do a 180! Customer Service for both the External & Internal Customer -David Chambers, Bill Plessinger	Balancing Nature and Outdoor Recreation -Jen Giles, Dale Versteegen	Inclusion Success: Trends and Issues -Alayne Kazin, Kristen Riggins	Marketing and Communications on a Limited Budget -Brian Hoyt, Nancy Colvin, Alesia Howard	Park District Section Meeting & Advocacy Update -Woody Woodward	Integrating Sustainable Property Management into the Everyday -Jessica Latus	Making Down-Time Fun-Time at Camp -Jed Buck, Roz Buck	Harnessing Sports Parent Feedback -Garrett Pearson	eSports, a Non-Traditional Program for an Unserved Population -Jill Lemmerman, Rosa Casiano, Jessica Gift, Aaron Johnson	Successful Supervision of Volunteers -Candy Holloway
11:30am-1:00pm	Keynote: Extraordinary Over Ordinary: The Best Version of You - Eddie Slowikowski <b>Kalahari Ballroom</b>									



Schedule is subject to change. For the most up-to-date information go to [opraonline.org](http://opraonline.org).